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AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111

Serial Number: 09/583,216

Filing Date: May 30, 2000

Title: METHOD AND SYSTEM FOR REPORTING FRAUD AND CLAIMING INSURANCE RELATED TO NETWORK-BASED TRANSACTIONS

Page 2

Dkt: 2043.157US1

IN THE SPECIFICATION

Please amend the specification as follows:

26
On page 26, lines 16 to 21, please amended the paragraph as follows:

At operation block 2212, if the ~~their~~ user inputs additional comments, network facility enters the additional comments into the database. The user may indicate that the complaint has been resolved. In such a case, network facility 110 will send emails to the complaining user that the complained against user has indicated that the complaint has been resolved.